SERVICE HOTLINE

REFERENCE NUMBER: 147/2014

6 August 2014

Billing error on invoices issued for July 2014

Dear Client

An error occurred in one of our systems causing charges to be included in invoices issued for the month of July 2014 for charges previously billed annually or quarterly in advance.

Credit notes are being prepared to address the situation and will be issued within the next few days.

The JSE apologises for the inconvenience caused.

JS≣

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Market / Service: Market Data Billing

Environment(s): Production

Additional Information:

If you have any queries about this announcement, please contact <u>MDBilling@jse.co.za</u> or +27 11 520 7633

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